

ARC-10 Configurator

User Guide



ARC-10 Configurator

ARC-10 GSM Controller Management Software

Windows 8, XP, 2000

User Guide

Version 1.3, 3/2014

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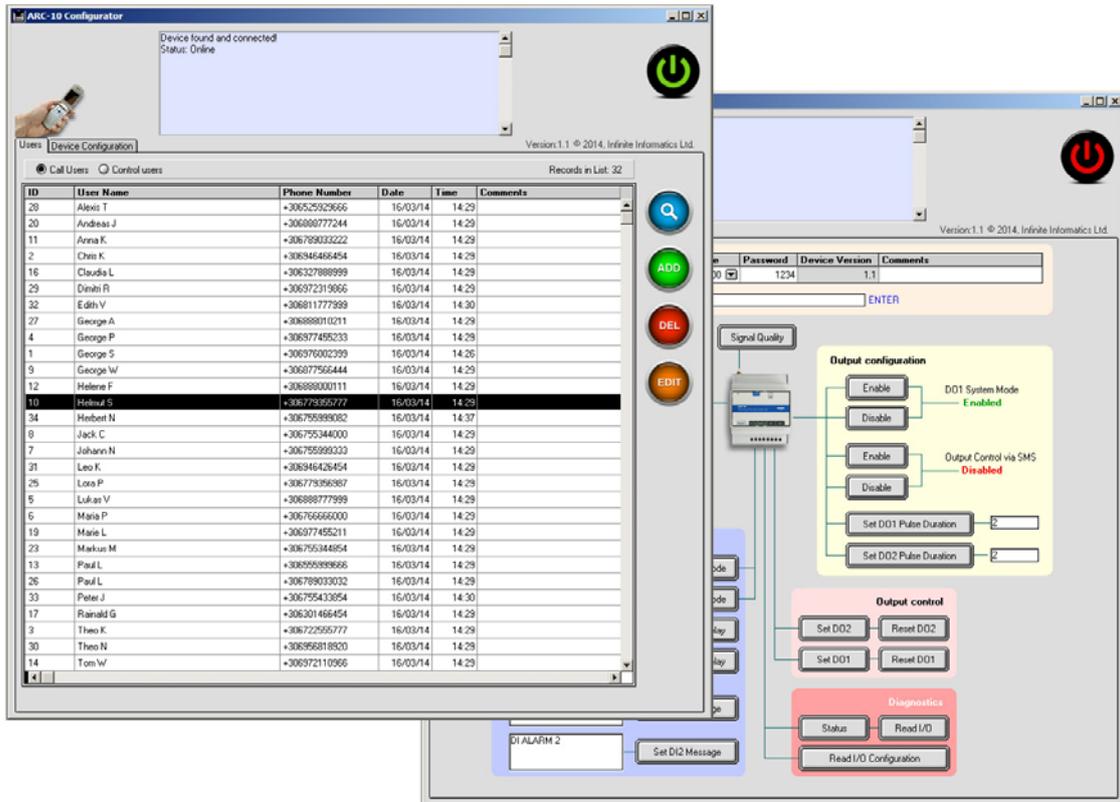
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1. Introduction



ARC-10 Configurator is a Windows application dedicated to the ARC-10 GSM Controller.

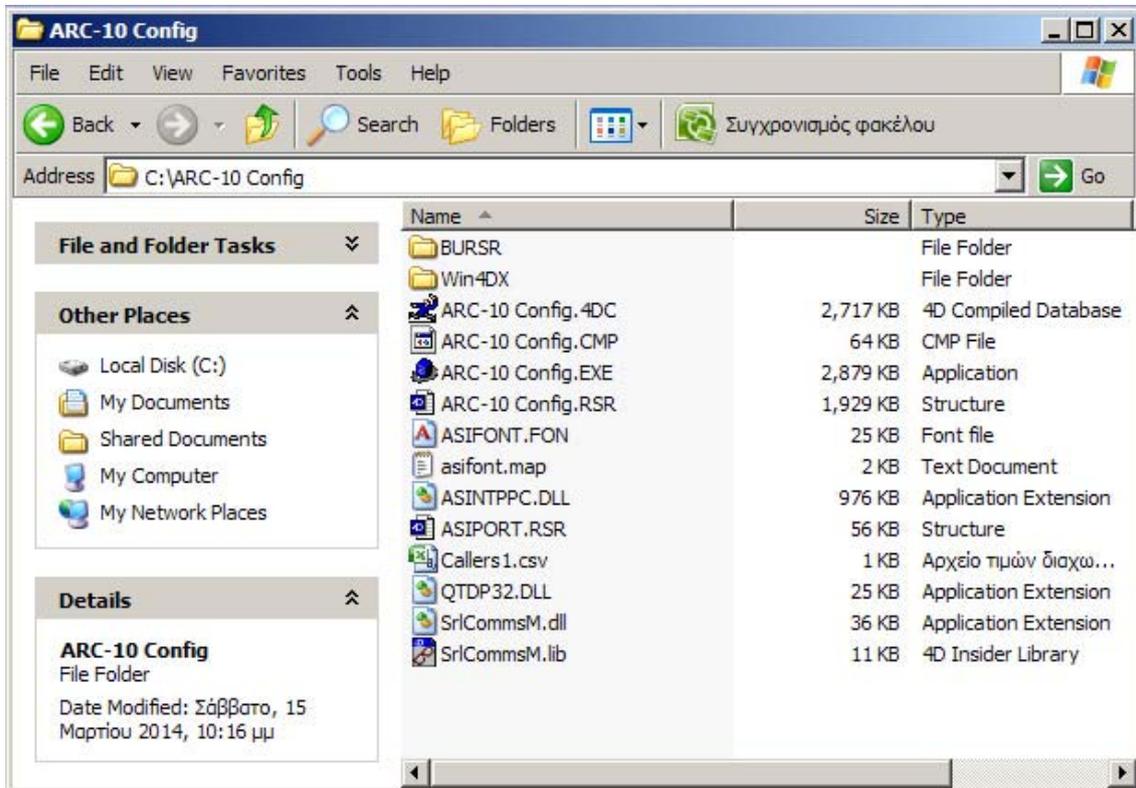
The application supports:

- Convenient device parameter configuration and testing of the GSM Controller through the serial port
- Synchronized management of up to 500 Call users, between the ARC-10 device and the internal data base, with file import capability.

2. Installation & Setup

2.1 Installation

Open the Installation CD and run the **ARC-10 Config.exe** installation file. An ARC-10 Config folder is created on your root directory after the installation completion.



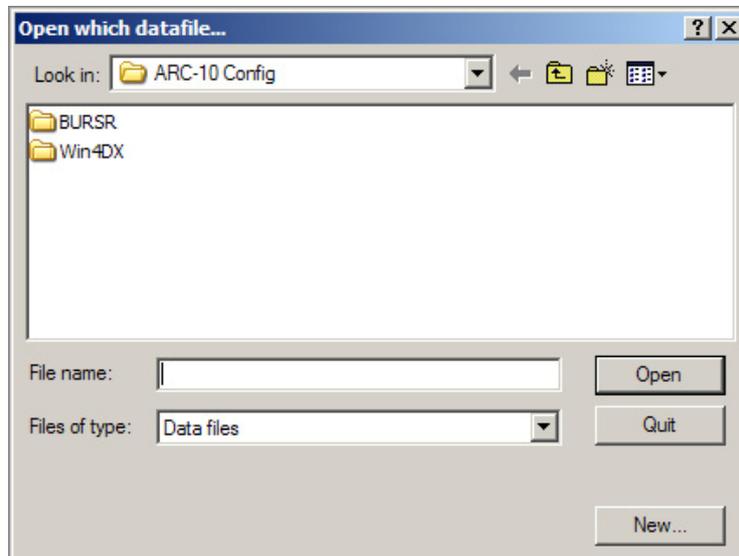
 Do not put the folder on the desktop!

Select the file '**ARC-10 Config.exe**' file and make a shortcut for it. Put the shortcut on your desktop. This is the executable file for the ARC-10 Config application.

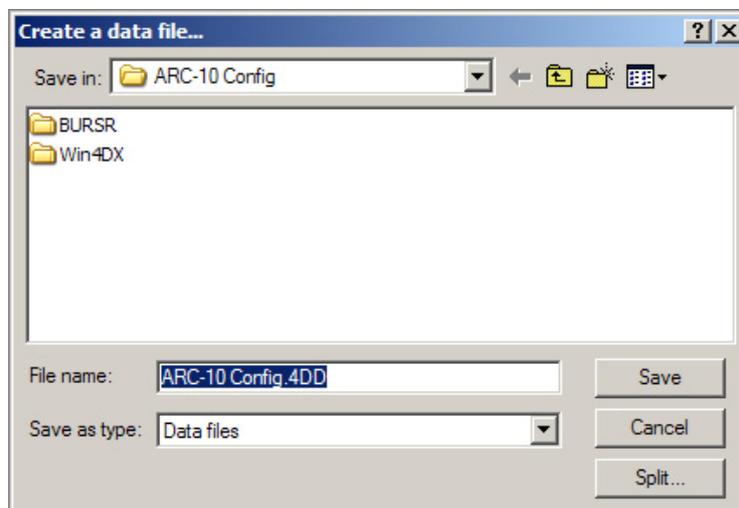
2.2 Setup

2.2.1 Creating a new data file

The data file selection form appears after launching the WA Manager application for the first time. Browse and open the 'ARC-10 Config' folder.



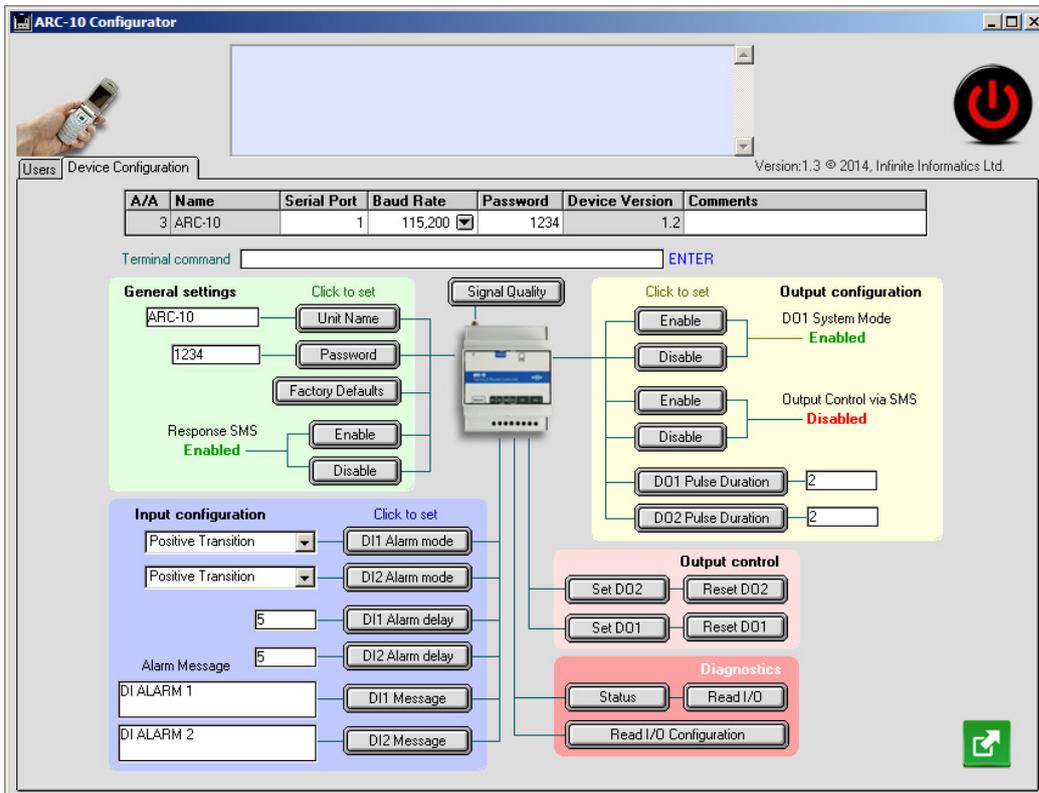
Click on the 'New' button to create a new database file. Save the data file with the default naming by pressing the 'Save' button.



The application screen appears after a few seconds.

3. Device Configuration

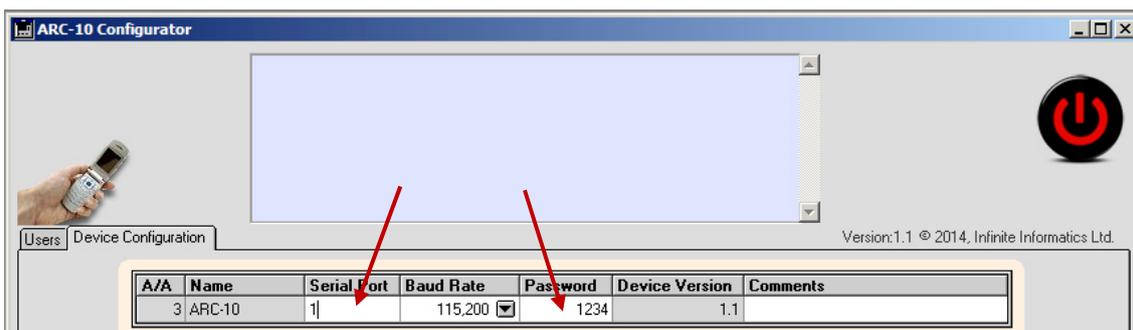
Click on the Page Tab to go to the Device Configuration page.



3.1 Serial port Settings

You have to set the serial communication parameters at first:

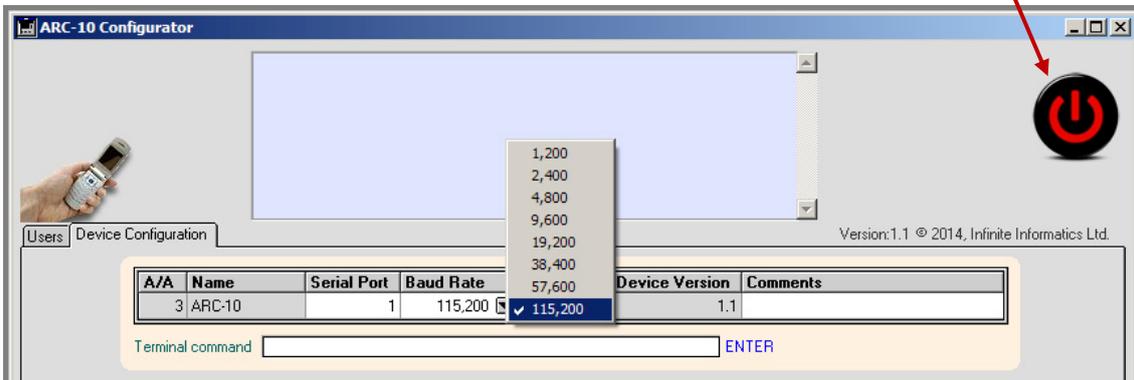
1. Double click in the 'Serial port' field and enter the port number.



If you have changed the default password of the unit, you have to enter the actual password in the 'Password' field.

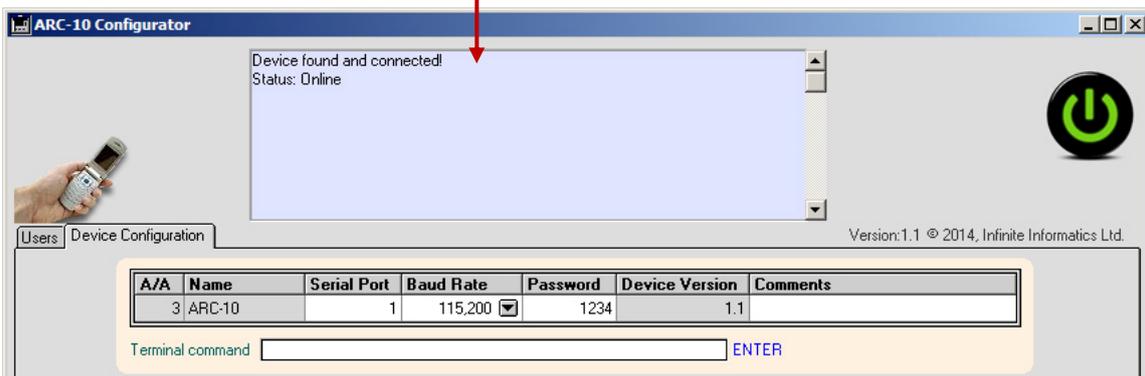
Select the serial Baud Rate. The factory default rate of the device is 115200 bps.

Connect button

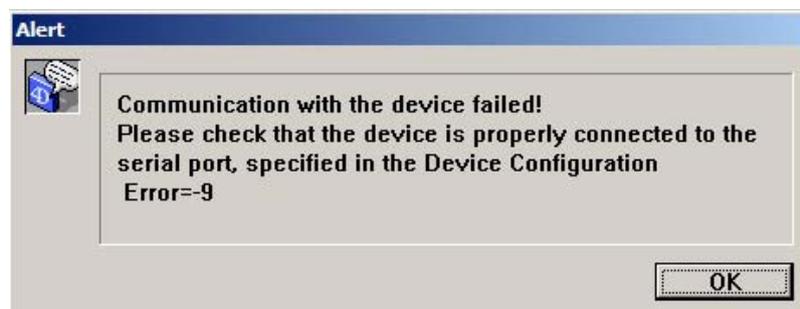


Connect the ARC-10 GSM Controller to the selected serial port and power up the unit. Click on the 'Connect' button. The button changes color and the Device Monitor area displays the current status (Online).

Device Monitor area



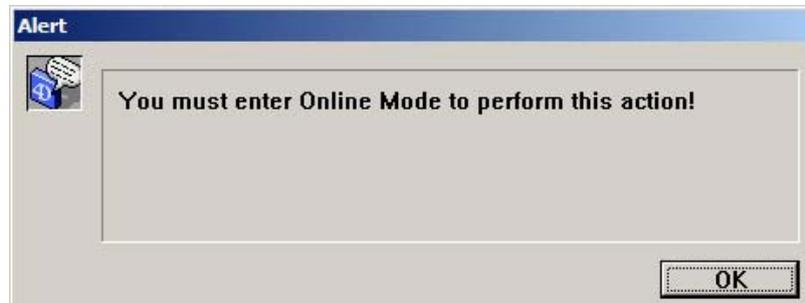
If the connection with the device fails, you get the following alert:



3.2 Setting the operational parameters

 All commands to the ARC-10 device can be passed only during 'Online' mode.

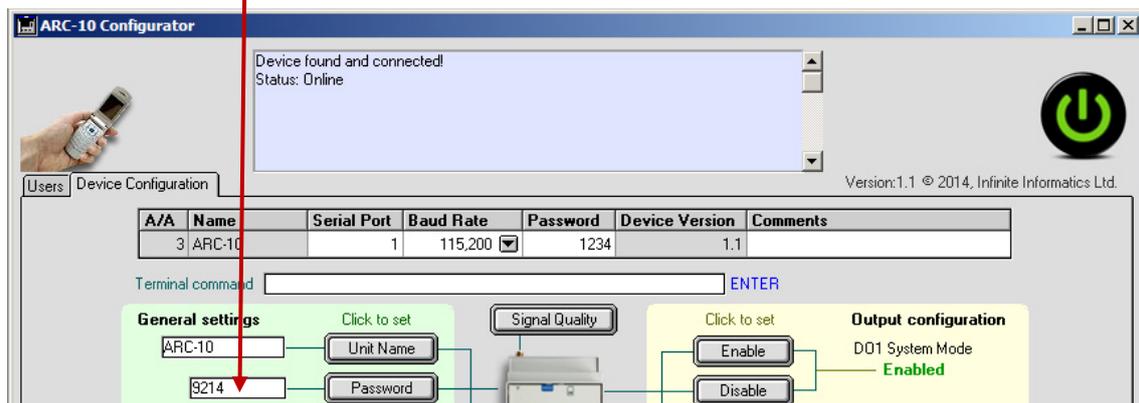
If you click on a configuration button during "Offline" mode, you will get the following alert:



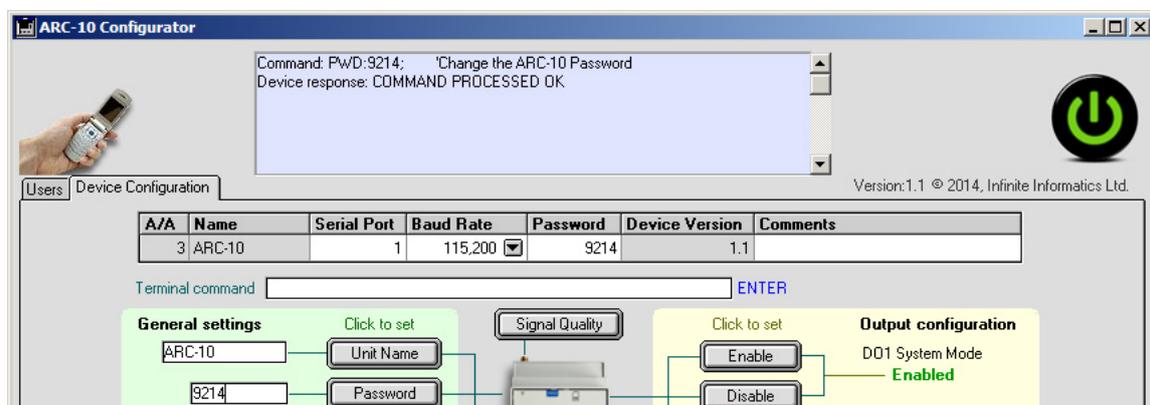
3.2.1 Setting the Unit Password

You can select a new password for the ARC-10 device. The password is used for passing commands to the unit via the serial port or SMS.

Password entry field



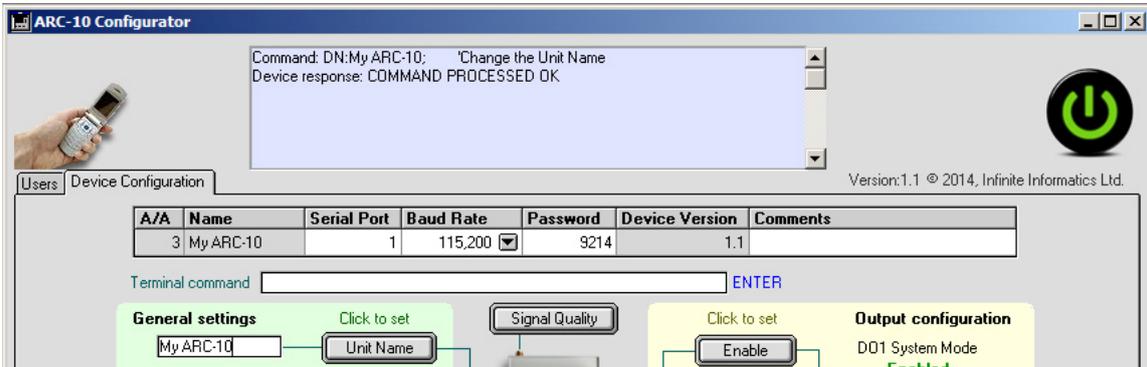
Enter the desired password in the entry field and click on the 'Set Password' button. The new password is uploaded to the unit:



The Device Monitor area displays the action.

3.2.2 Setting the Unit Name

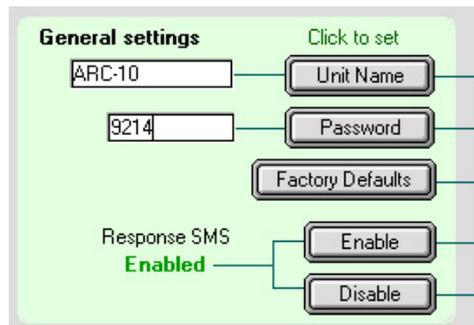
You can select a new name for the ARC-10 device. The unit name is used for identification purposes in SMS announcements. Enter the desired unit name in the appropriate field and click on the 'Unit Name' button:



The new password is uploaded to the unit.

3.2.3 General settings

You can set the following parameters by clicking on the respective buttons:

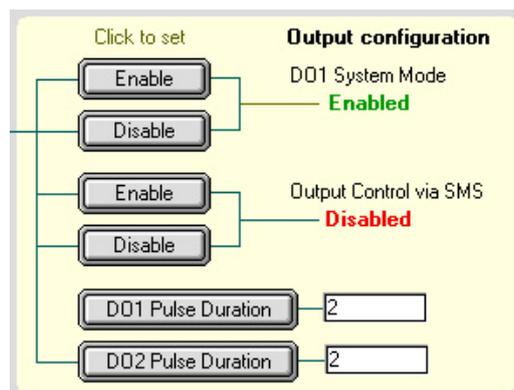


- Unit name
- Password
- Factory default parameters
- Enable/Disable Response SMS

See the ARC-10 User Guide for detailed information on the configuration commands.

3.2.4 ARC-10 outputs configuration

You can set the following parameters by clicking on the respective buttons:

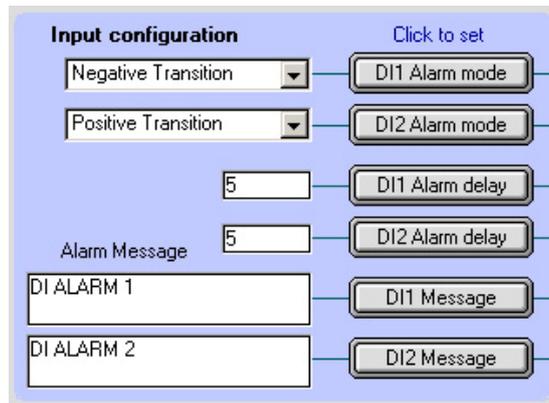


- Enable/Disable DO1 System Mode (Activate Output 1 on Call).
- Enable/Disable DO control via SMS (Only for Control users).
- Set the active state pulse duration of DO1, DO2 in seconds.

See the ARC-10 User Guide for detailed information on the configuration commands.

3.2.5 ARC-10 inputs configuration

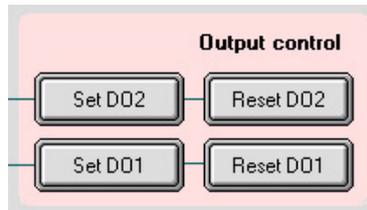
You can set the following parameters by clicking on the respective buttons:



- Select the active alarm transition for the digital inputs between positive (0→1) and negative transition (DIx Alarm mode buttons).
- Set the alarm delay in seconds for each input (DIx Alarm delay buttons).
- Select the Alarm Message, used in SMS, for each input (DIx Message buttons).

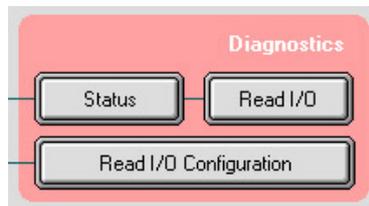
3.2.6 ARC-10 output control

You can set or reset the device outputs (DO1, DO2) by clicking on the respective buttons:



3.2.7 Diagnostic commands

You can inspect the current device settings by clicking on the respective diagnostic buttons:



Device status (Status button)

Typical response is:

```
ARC-10,V1.1.0
UNIT: My ARC-10
USER DO CONTROL: ENABLED
RESPONSE SMS: ENABLED
DO1 SYSTEM MODE: ENABLED
```

Device I/O states (Read I/O button)

Typical response is:

```
UNIT: My ARC-10
I1=OFF
I2=OFF
O1=OFF
O2=OFF
```

Device I/O parameters (Read I/O configuration)

Typical response is:

```
DI
ALARM MODES: POS, NEG
DELAYS: 3, 5 SEC
ALARM MESSAGES: DI ALARM 1, DI ALARM 2

DO
PULSE DURATIONS: 2, 5 SEC
DO1 SYSTEM MODE: ENABLED
```

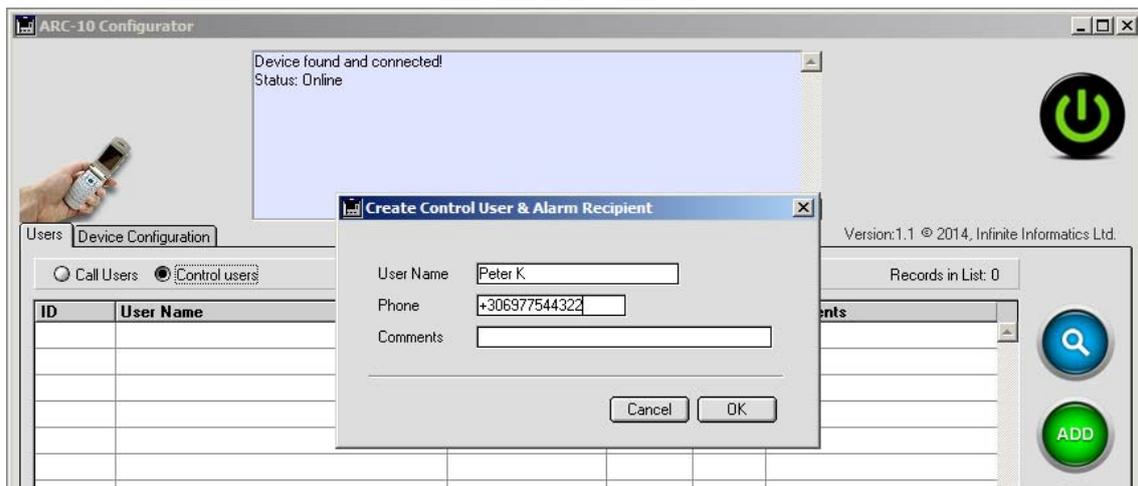

4.1 Control users

Click on the 'Control users' radio button to select the Control users group.

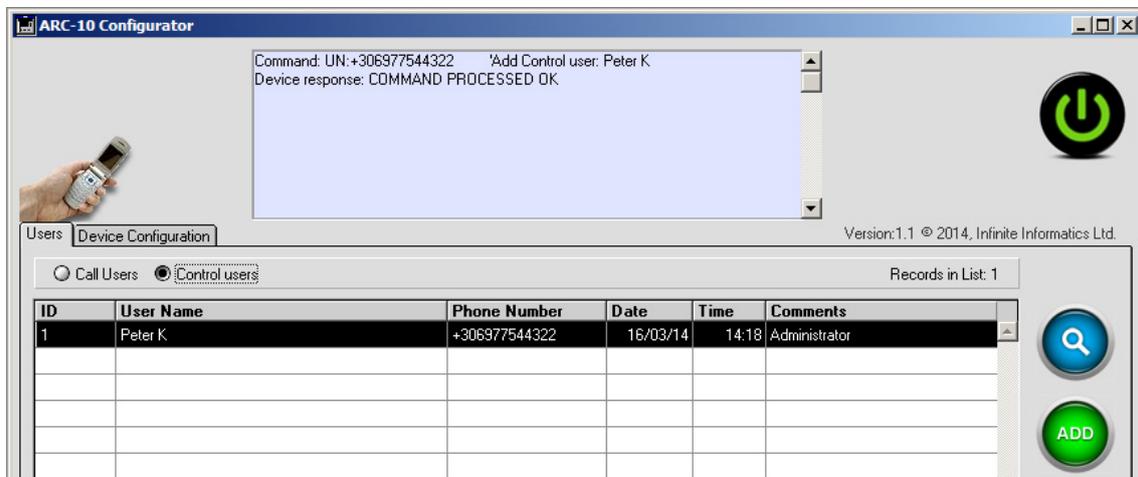
4.1.1 Add a Control user

 You must enter the 'Online mode' to perform the action!

Click on the 'ADD' button. The entry form opens:



Enter the control user Name and Phone number. Both fields are mandatory:

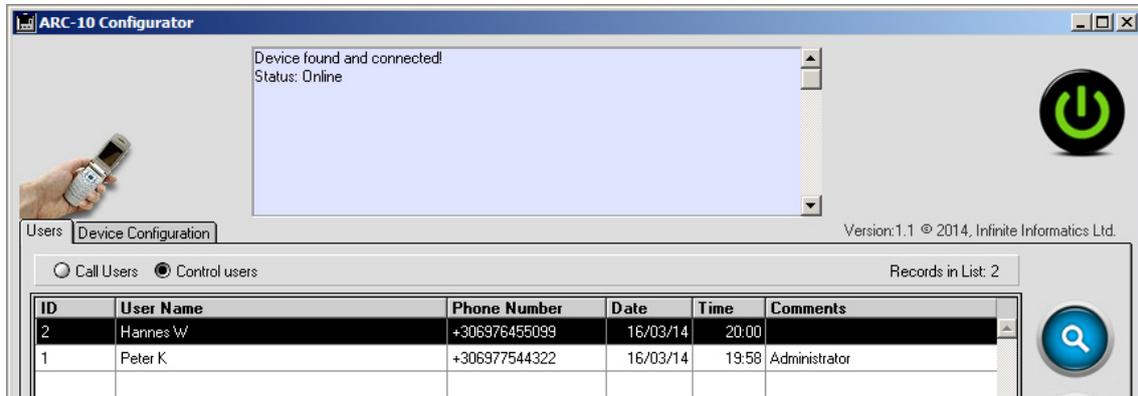


The Date/Time fields mark the time of the transaction.

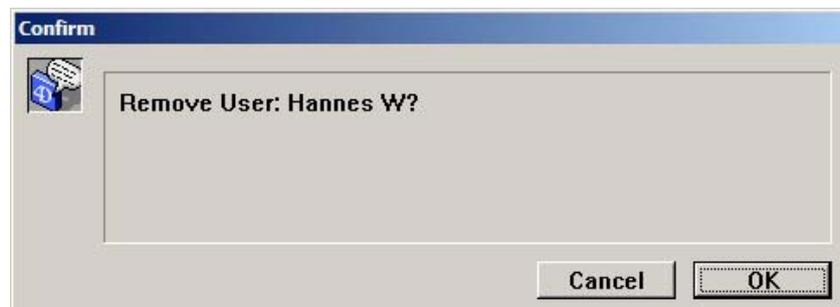
The control user is uploaded to the device and inserted in the Control Users list. You can add additional 9 users to the device and the user list on the same way.

4.1.2 Delete a Control user

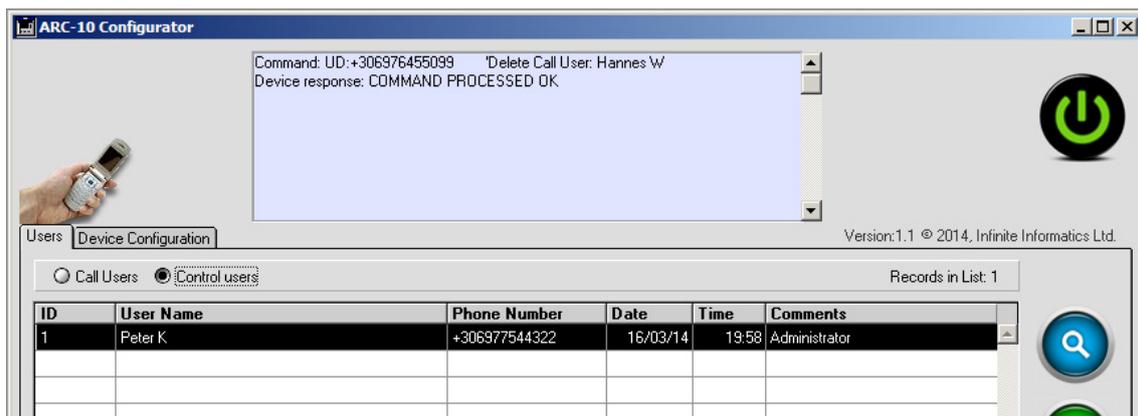
 You must enter the 'Online mode' to perform the action!



Select the user by clicking on the respective row and click on the 'DEL' button. A confirmation dialog box opens:



Click 'OK' to confirm:



The user is removed from the device memory and the internal Control user list.

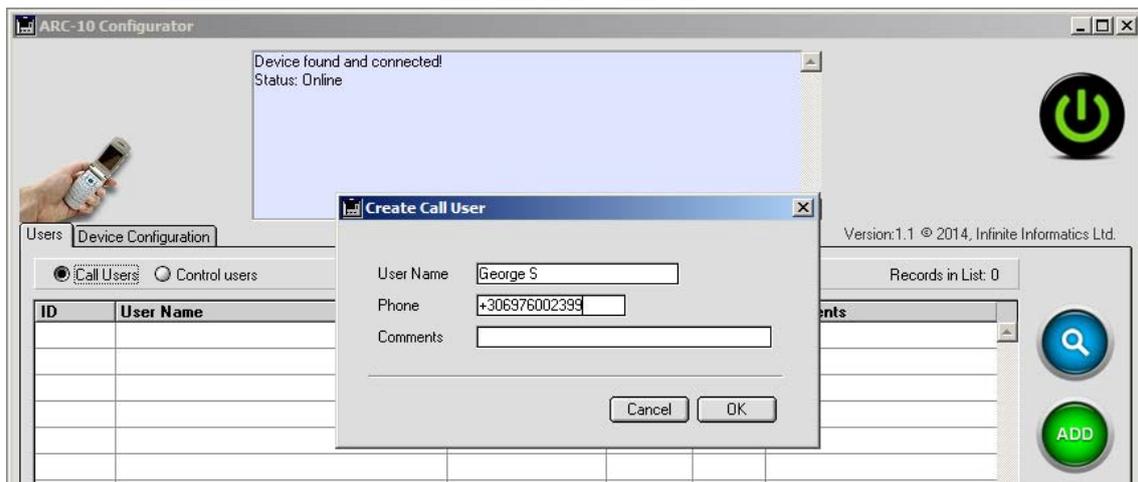
4.2 Call users

Click on the 'Call users' radio button to select the Call users group.

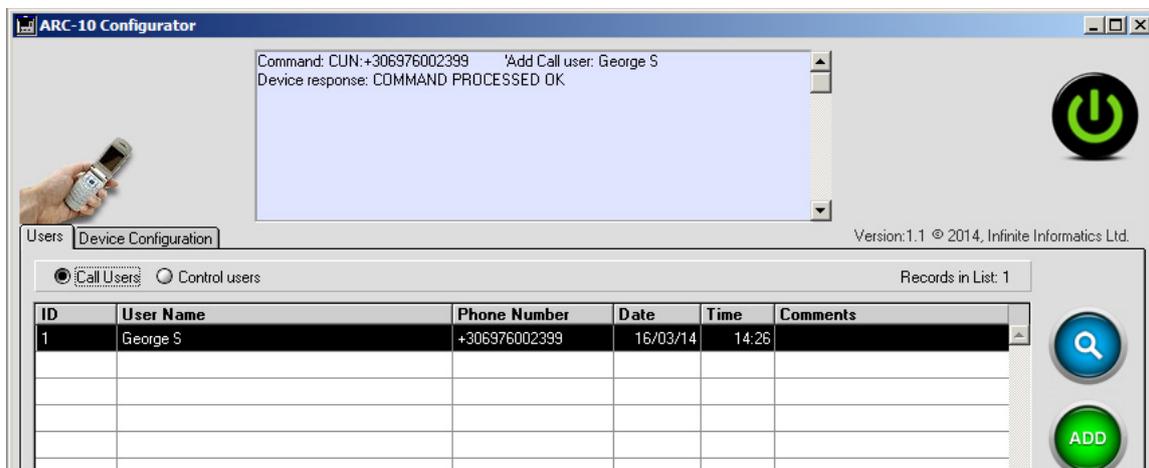
4.2.1 Add a Call user

 You must enter the 'Online mode' to perform the action!

Click on the 'ADD' button. The entry form opens:



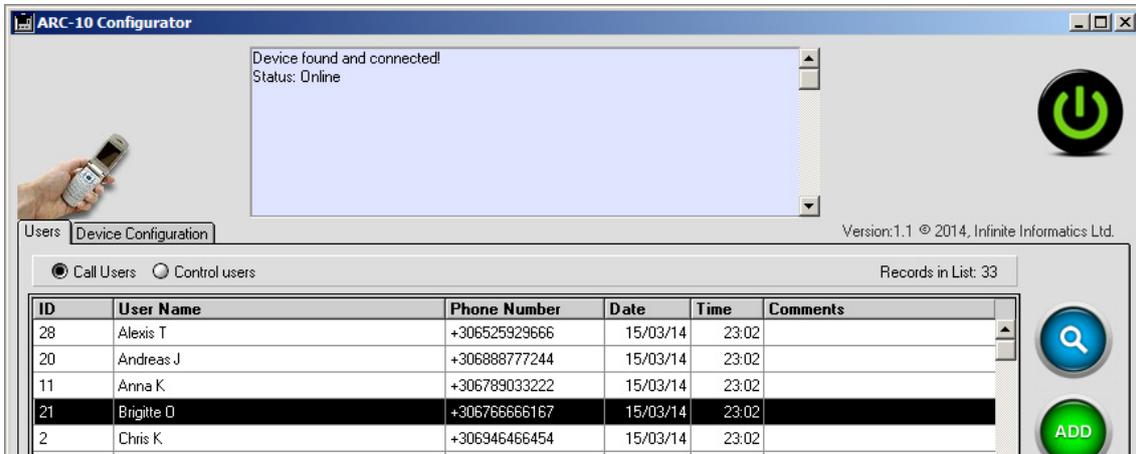
Enter the control user Name and Phone number. Both fields are mandatory:



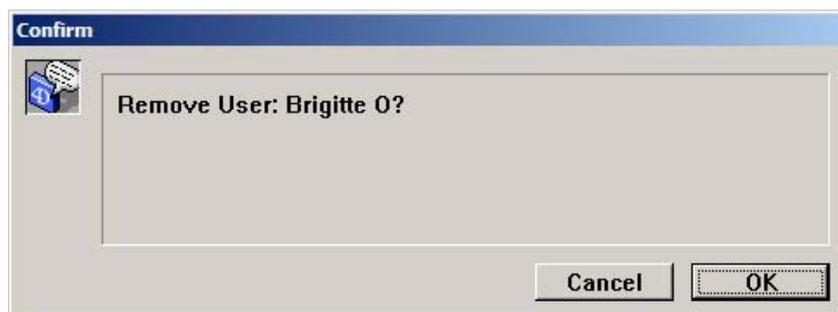
The control user is uploaded to the device and inserted in the Call Users list. You can add up to 500 call users to the device and the Call user list in the same way.

4.2.2 Delete a Call user

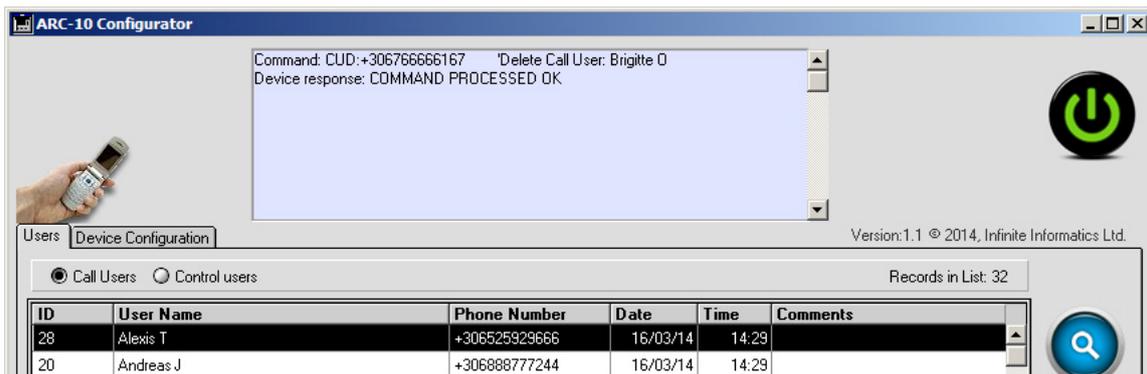
 You must enter the 'Online mode' to perform the action!



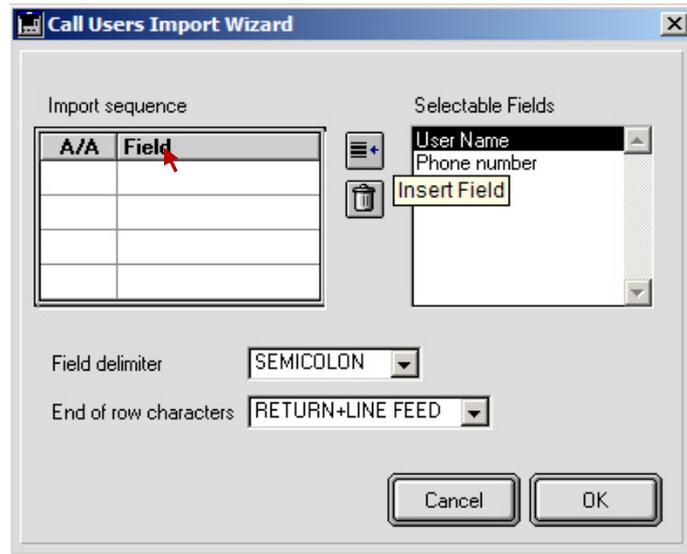
Select the user by clicking on the respective row and click on the 'DEL' button. A confirmation dialog box opens:



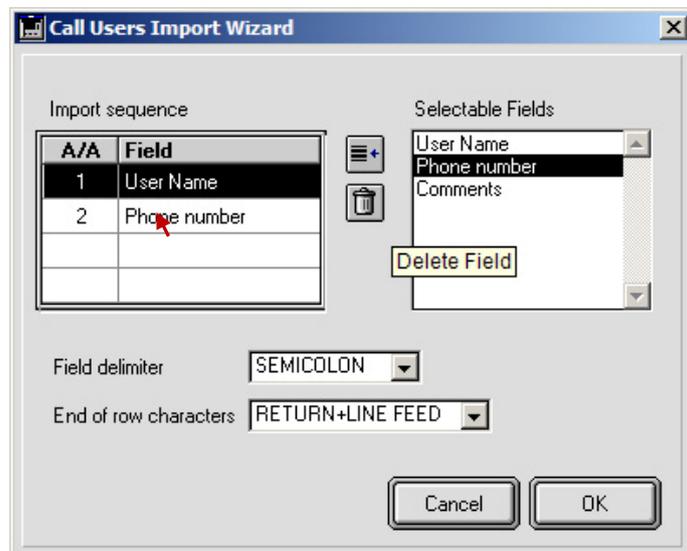
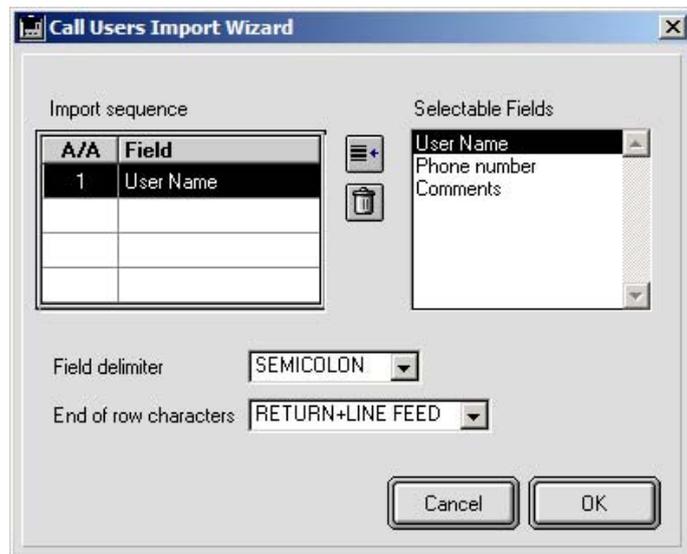
Click 'OK' to confirm:



The user is removed from the device memory and the internal Call user list.

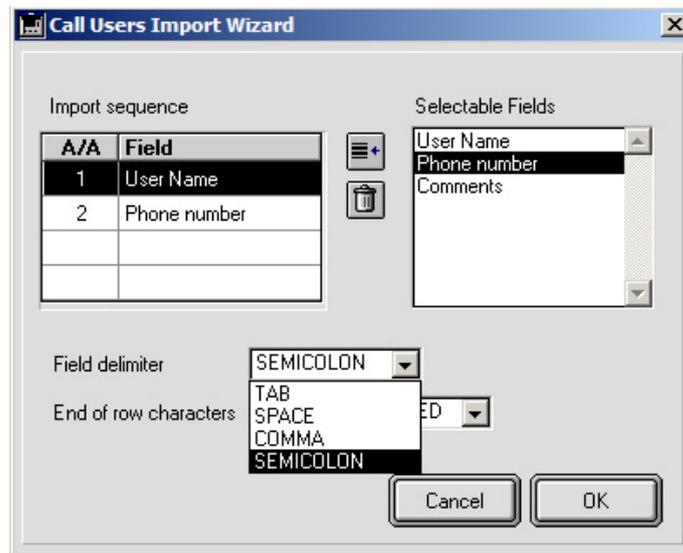


Select a field on the **'Selectable Fields'** list on the right and click on the **'Insert Field'** button.

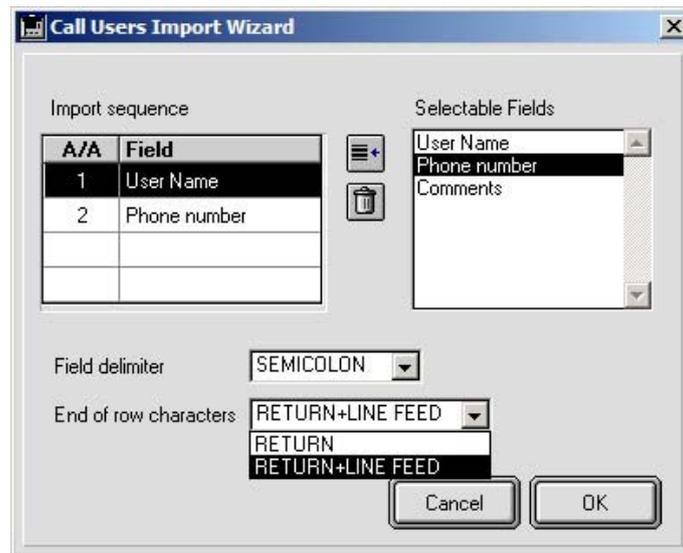


The fields order must conform to the corresponding data sequence in the file rows. You can delete the **'Import sequence'** list fields by selecting them and clicking on the **'Delete Field'** button, in order to enter a different sequence.

You can select between following delimiter characters:



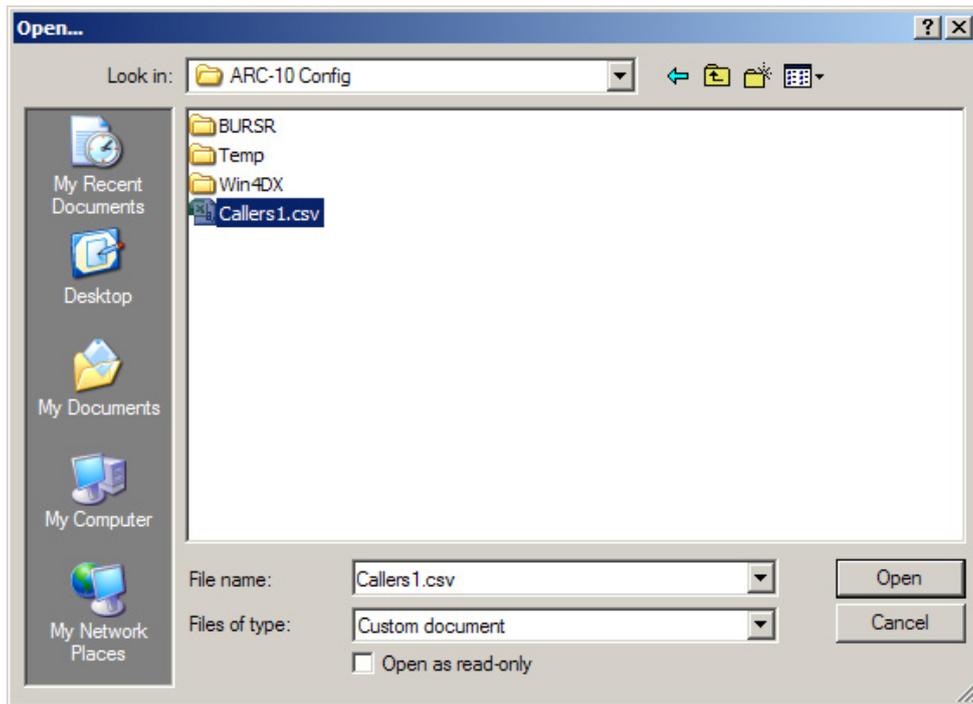
- For Text files (.txt extension): TAB, SPACE
- For CSV files (.csv extension): COMMA, SEMICOLON



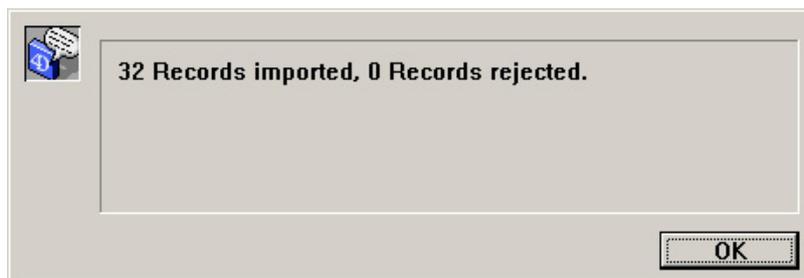
Selectable row termination characters are:

- Carriage Return + Line Feed
- Single Carriage Return

Make the appropriate selections and click 'OK'. The 'Open file' dialog opens, expecting a .CSV file:



Select a .CSV file and click 'Open'.



The file content is inserted in the Call user list.

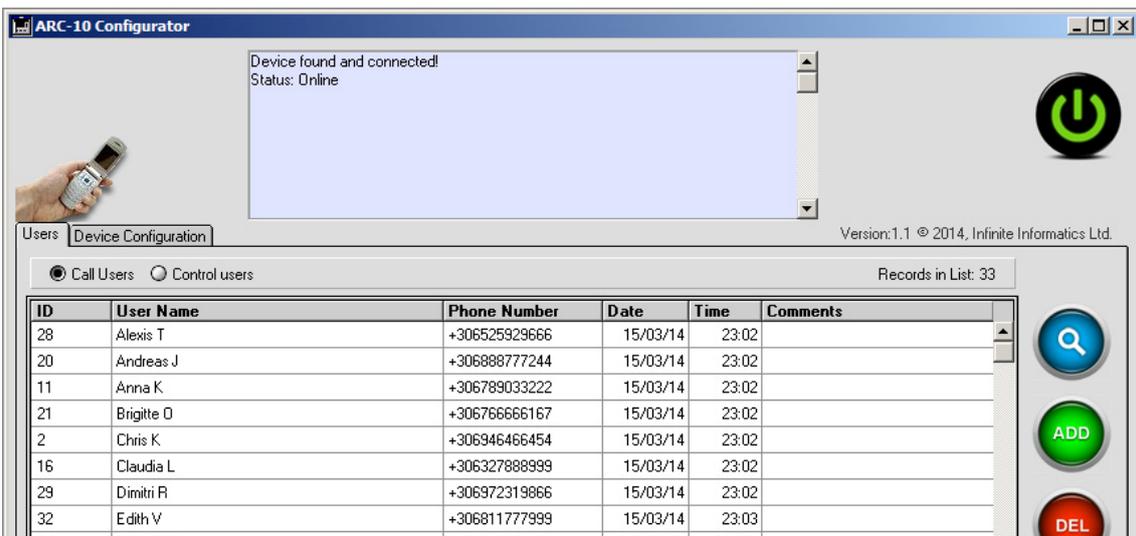
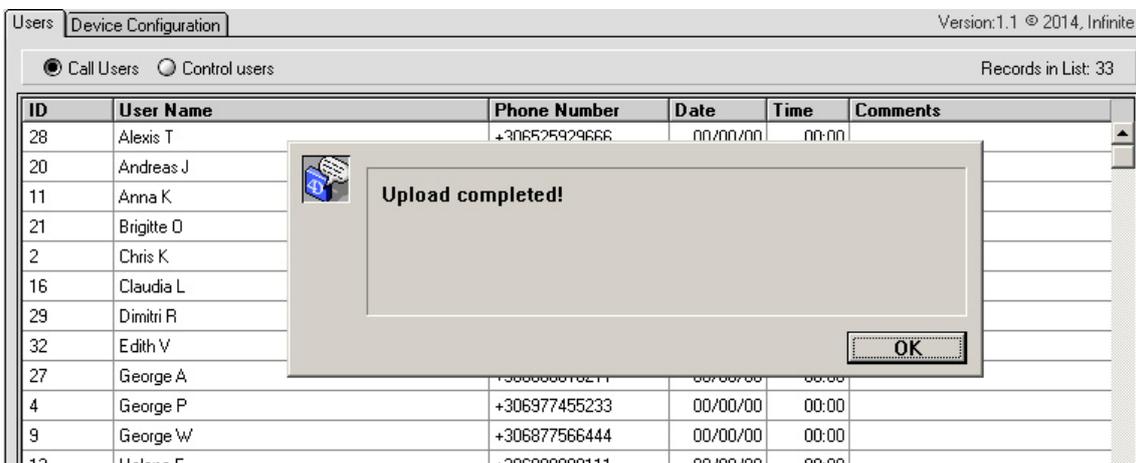
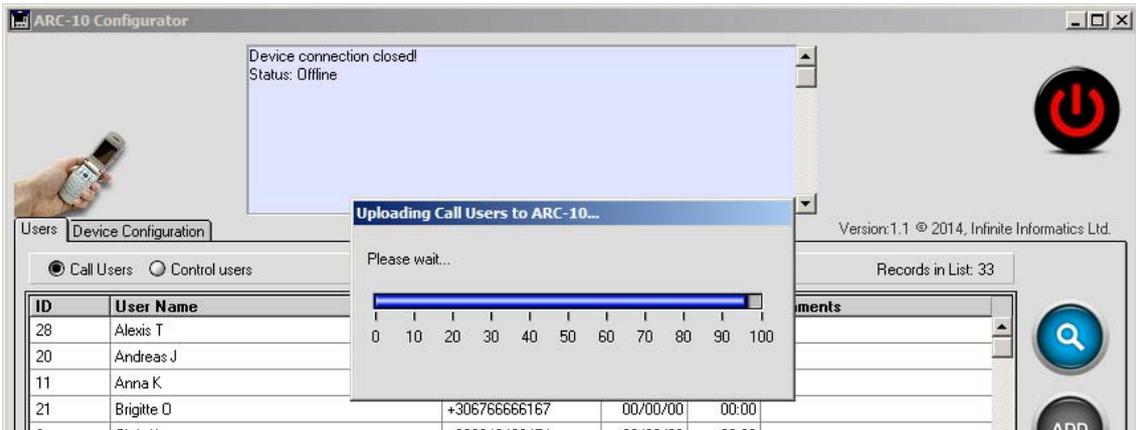
Users | Device Configuration | Version:1.1 © 2014, Infinite Informatics Ltd.

Call Users Control users | Records in List: 33

ID	User Name	Phone Number	Date	Time	Comments
28	Alexis T	+306525929666	00/00/00	00:00	
20	Andreas J	+306888777244	00/00/00	00:00	
11	Anna K	+306789033222	00/00/00	00:00	
21	Brigitte D	+306766666167	00/00/00	00:00	
2	Chris K	+306946466454	00/00/00	00:00	
16	Claudia L	+306327888999	00/00/00	00:00	
29	Dimitri R	+306972319866	00/00/00	00:00	
32	Edith V	+306811777999	00/00/00	00:00	
27	George A	+306888010211	00/00/00	00:00	
4	George P	+306977455233	00/00/00	00:00	
9	George W	+306877566444	00/00/00	00:00	
12	Helene F	+306888000111	00/00/00	00:00	
10	Helmut S	+306779355777	00/00/00	00:00	
22	Herbert N	+306755999081	00/00/00	00:00	
8	Jack C	+306755344000	00/00/00	00:00	
7	Johann N	+306755999333	00/00/00	00:00	
31	Leo K	+306946426454	00/00/00	00:00	
25	Lora P	+306779356987	00/00/00	00:00	

Buttons: Search, ADD, DEL, EDIT

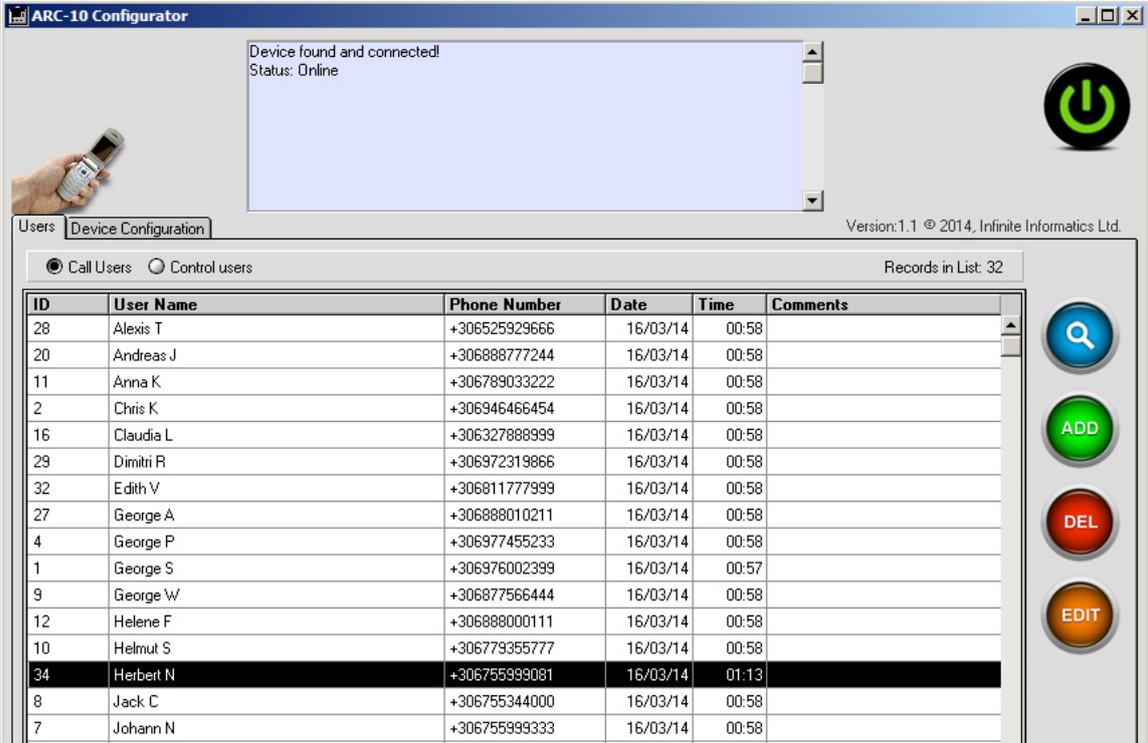
Click on the 'Connect' button to upload the records to the ARC-10 device:



The Date/Time fields are set to the time of the transaction.

4.4 Editing a User

Select a user by clicking on the respective row.



ARC-10 Configurator

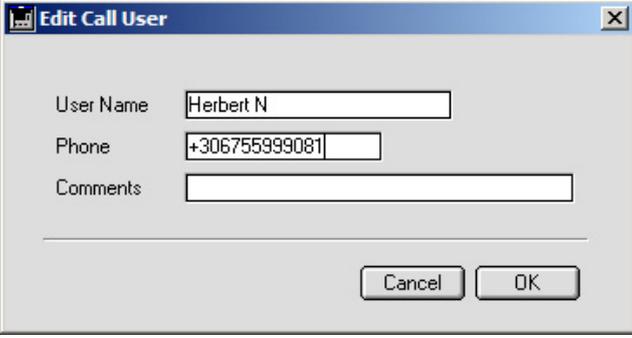
Device found and connected!
Status: Online

Users | Device Configuration | Version:1.1 © 2014, Infinite Informatics Ltd.

Call Users Control users | Records in List: 32

ID	User Name	Phone Number	Date	Time	Comments
28	Alexis T	+306525929666	16/03/14	00:58	
20	Andreas J	+306888777244	16/03/14	00:58	
11	Anna K	+306789033222	16/03/14	00:58	
2	Chris K	+306946466454	16/03/14	00:58	
16	Claudia L	+306327888999	16/03/14	00:58	
29	Dimitri R	+306972319866	16/03/14	00:58	
32	Edith V	+306811777999	16/03/14	00:58	
27	George A	+306888010211	16/03/14	00:58	
4	George P	+306977455233	16/03/14	00:58	
1	George S	+306976002399	16/03/14	00:57	
9	George W	+306877566444	16/03/14	00:58	
12	Helene F	+306888000111	16/03/14	00:58	
10	Helmut S	+306779355777	16/03/14	00:58	
34	Herbert N	+306755999081	16/03/14	01:13	
8	Jack C	+306755344000	16/03/14	00:58	
7	Johann N	+306755999333	16/03/14	00:58	

Click on the 'Edit' button,



Edit Call User

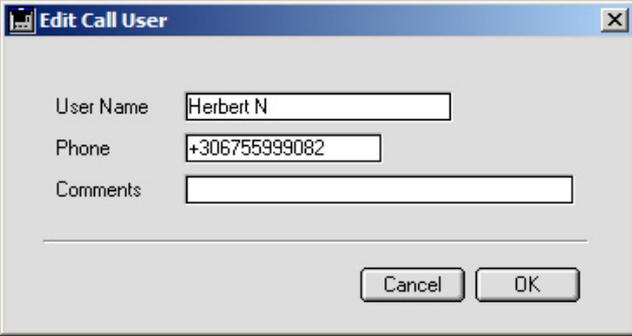
User Name: Herbert N

Phone: +306755999081

Comments:

Cancel OK

Type in the Phone field the corrected number:



Edit Call User

User Name: Herbert N

Phone: +306755999082

Comments:

Cancel OK

Click 'OK' to close the form:

Command: CUD:+306755999081 *Delete Call User: Herbert N
 Device response: COMMAND PROCESSED OK
 Command: CUN:+306755999082 *Add Call user: Herbert N
 Device response: COMMAND PROCESSED OK

Version:1.1 © 2014, Infinite Informatics Ltd.

Call Users Control users Records in List: 32

ID	User Name	Phone Number	Date	Time	Comments
28	Alexis T	+306525929666	16/03/14	14:29	
20	Andreas J	+306888777244	16/03/14	14:29	
11	Anna K	+306789033222	16/03/14	14:29	
2	Chris K	+306946466454	16/03/14	14:29	
16	Claudia L	+306327888999	16/03/14	14:29	
29	Dimitri R	+306972319866	16/03/14	14:29	
32	Edith V	+306811777999	16/03/14	14:30	
27	George A	+306888010211	16/03/14	14:29	
4	George P	+306977455233	16/03/14	14:29	
1	George S	+306976002399	16/03/14	14:26	
9	George W	+306877566444	16/03/14	14:29	
12	Helene F	+306888000111	16/03/14	14:29	
10	Helmut S	+306779355777	16/03/14	14:29	
34	Herbert N	+306755999082	16/03/14	14:37	
8	Jack C	+306755344000	16/03/14	14:29	
7	Johann N	+306755999333	16/03/14	14:29	

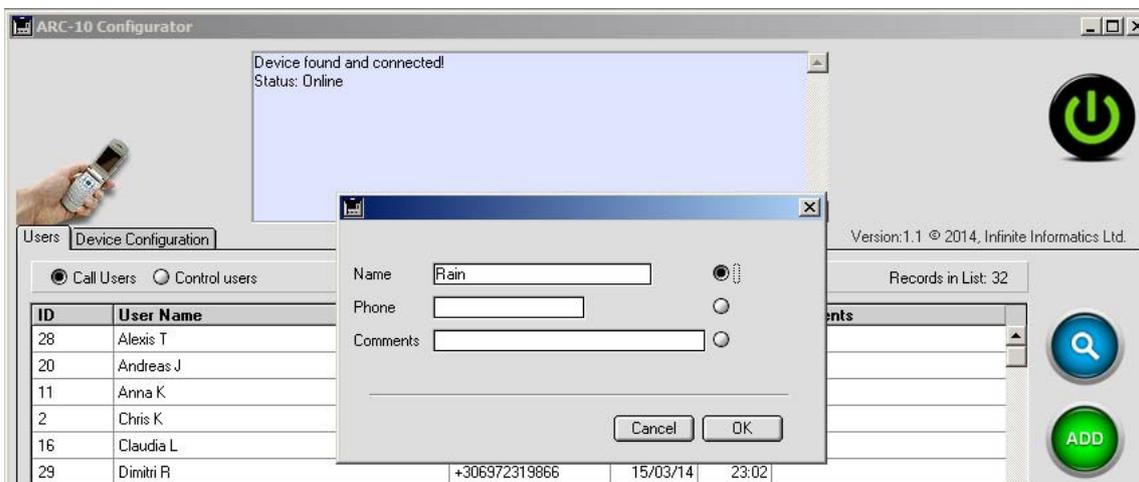
Two transactions are made:

1. The current phone number is deleted from the device memory.
2. The corrected phone number is uploaded.

The Phone number can be edited only in 'Online' mode. The other two fields can be edited either in 'Online' or in 'Offline' mode.

4.5 Search a User

Click on the 'Search' button. The Search form opens. Enter the name or part of it in the respective field and click on the respective radio button to activate the search argument.

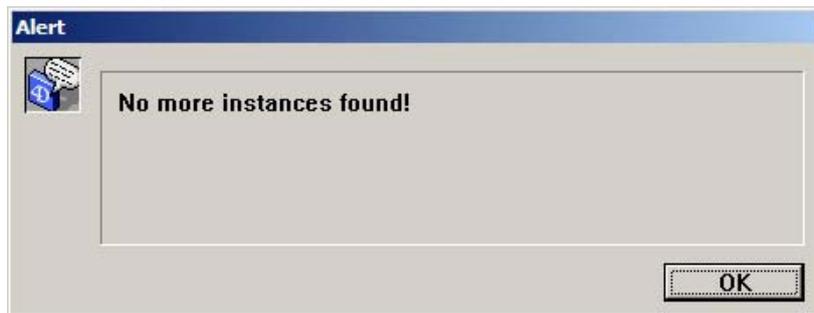


ID	User Name	Phone Number	Date	Time	Comments
2	Chris K	+306946466454	15/03/14	23:02	
16	Claudia L	+306327888999	15/03/14	23:02	
29	Dimitri R	+306972319866	15/03/14	23:02	
32	Edith V	+306811777999	15/03/14	23:03	
27	George A	+306888010211	15/03/14	23:02	
4	George P	+306977455233	15/03/14	23:02	
1	George S	+306976002399	15/03/14	22:56	
9	George W	+306877566444	15/03/14	23:02	
12	Helene F	+306888000111	15/03/14	23:02	
10	Helmut S	+306779355777	15/03/14	23:02	
34	Herbert N	+306755999082	15/03/14	23:20	
8	Jack C	+306755344000	15/03/14	23:02	
7	Johann N	+306755999333	15/03/14	23:02	
31	Leo K	+306946426454	15/03/14	23:02	
25	Lora P	+306779356987	15/03/14	23:02	
5	Lukas V	+306888777999	15/03/14	23:02	
6	Maria P	+306766666000	15/03/14	23:02	
19	Marie L	+306977455211	15/03/14	23:02	
23	Markus M	+306755344854	15/03/14	23:02	
13	Paul L	+306555999666	15/03/14	23:02	
26	Paul L	+306789033032	15/03/14	23:02	
33	Peter J	+306755433854	15/03/14	23:03	
17	Rainald G	+306301466454	15/03/14	23:02	
3	Theo K	+306722555777	15/03/14	23:02	
30	Theo N	+306956818920	15/03/14	23:02	
14	Tom W	+306972110966	15/03/14	23:02	
24	Ursula K	+306877566207	15/03/14	23:02	

Click 'Search' to find additional instances:

A configuration dialog box with a blue title bar and a close button (X) in the top right corner. It contains three input fields: "Name" with the text "Rain", "Phone" (empty), and "Comments" (empty). To the right of each field is a radio button. The "Name" radio button is selected. At the bottom right, there are two buttons: "Cancel" and "OK".

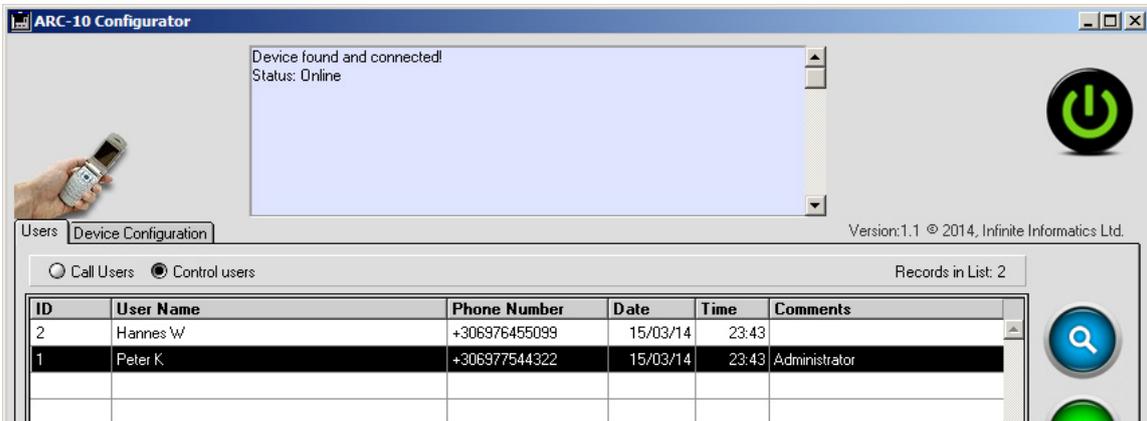
If there are no more instances in the list:



5. Rejected Transactions

In some cases an attempted transaction command is rejected from the ARC-10 device. In those cases the whole transaction is cancelled.

In the following example, an attempt is made to delete the first uploaded control user (marked as Administrator):



Click on the 'DEL' button.

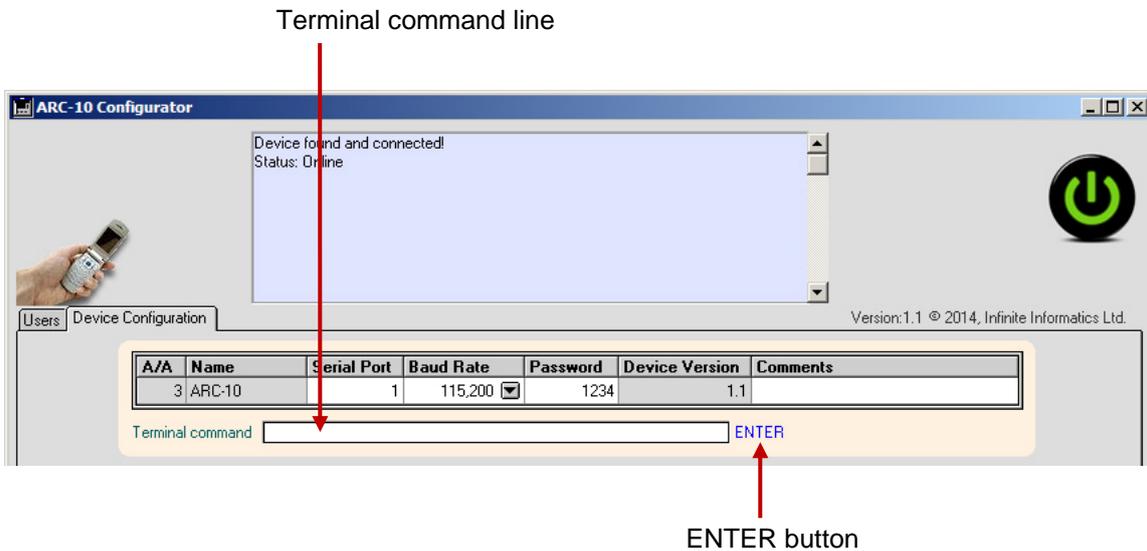


The respective deletion command is rejected by the ARC-10 device.

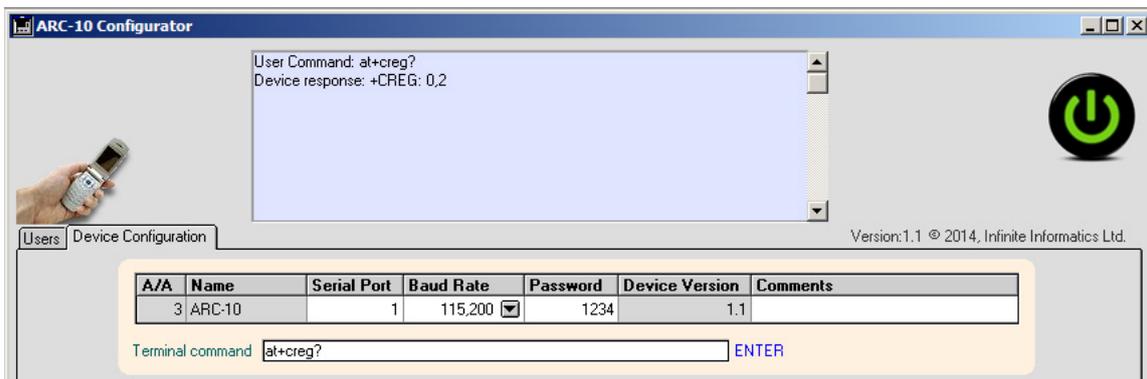


6. Entering Terminal commands

Click on the Page Tab to go to the Device Configuration page and click on the 'Connect' button to enter 'Online' mode.

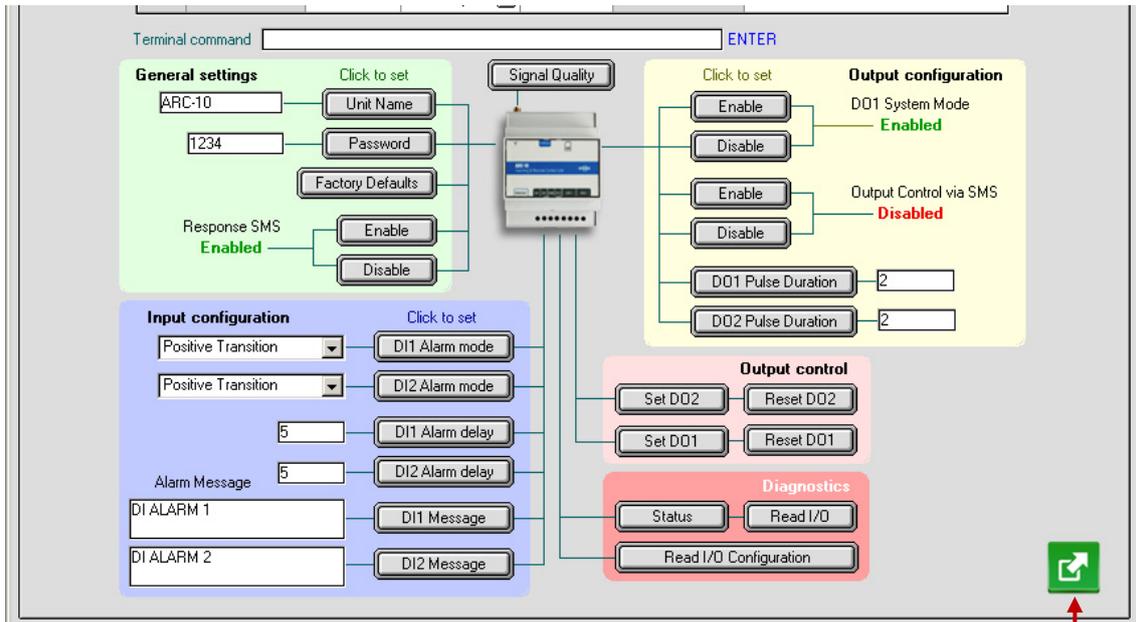


Enter a command in the command line and click on the 'ENTER' button.



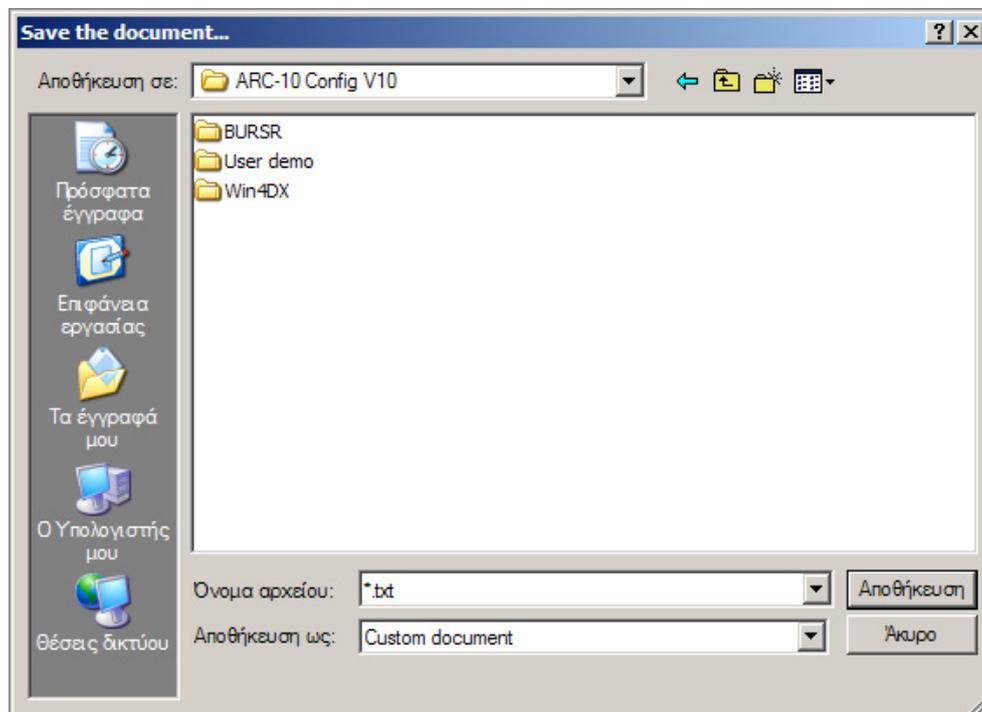
Both standard GSM MODEM AT commands and ARC-10 specific commands can be passed to the device.

7. Configuration Export



Export button

Click on the 'Export' button:



Type in a document name and click 'Save'.

- The Password used in the exported file is the default password ('1234').
- The unit name is the default name ('ARC-10').

Typical export file contents:

atsms="1234DN:ARC-10"
atsms="1234RSPE"
atsms="1234O1SYSON"
atsms="1234UCD"
atsms="1234O1:2"
atsms="1234O2:2"
atsms="1234I1AM:0"
atsms="1234I2AM:0"
atsms="1234I1:5"
atsms="1234I2:5"
atsms="1234E1:DI ALARM 1"
atsms="1234E2:DI ALARM 2"
atsms="1234CUN:+306946466454;CUN:+306722555777;CUN:+306977455233;CUN:+306888777999;CUN:+306766666000;CUN:+306755999333;CUN:+306755344000"
atsms="1234CUN:+306877566444;CUN:+306779355777;CUN:+306789033222;CUN:+306888000111;CUN:+306555999666;CUN:+306972110966;CUN:+306956888000"
atsms="1234CUN:+306327888999;CUN:+306301466454;CUN:+306722555000;CUN:+306977455211;CUN:+306888777123;CUN:+306766666167;CUN:+306755999081"
atsms="1234CUN:+306755344854;CUN:+306877566207;CUN:+306779356987;CUN:+306789033032;CUN:+306888010211;CUN:+306525929666;CUN:+306972319866"
atsms="1234CUN:+306956818920;CUN:+306324848909;CUN:+306946426454;CUN:+306722556677;CUN:+306977433233;CUN:+306811777999;CUN:+306246666000"
atsms="1234CUN:+306755999007;CUN:+306755348700;CUN:+306077566044;CUN:+306709350077;CUN:+306700033222;CUN:+30688888111;CUN:+306522999666"
atsms="1234CUN:+306972945966;CUN:+306956888756;CUN:+306327934999;CUN:+306301400454;CUN:+306733055000;CUN:+306999155211;CUN:+306888777020"
atsms="1234CUN:+306744476167;CUN:+306033999081;CUN:+306755433854;CUN:+306867766207;CUN:+306778826987;CUN:+306782233032;CUN:+306123010211"
atsms="1234CUN:+306592329666;CUN:+306966619866;CUN:+306902218920;CUN:+306329338909"